

Carer Support Carlisle & Eden

IT Support Volunteer



Organisation Description:

Carer Support Carlisle & Eden is a local charitable organisation that provides information, support and social opportunities for Carers throughout Carlisle and Eden. A Carer can be of any age and provides unpaid support to family members or friends who could not manage without this help. This could be looking after a relative, partner or friend who is ill, frail, disabled, or has mental health or substance misuse problems. Caring tasks can include practical and emotional support and can range from general household chores to full personal care. Carers can feel stressed, isolated, have no time for themselves, or find that their physical or emotional wellbeing is deteriorating. We need volunteers to help us to enhance the support we can offer to Carers to make a difference to their quality of life.

Role Description:

We need Volunteers to support Carers in developing their computer skills or trouble shooting their IT issues in accordance with their needs. Volunteers receive support from the organisation's Volunteer Coordinator.

Key tasks will include:

1. Provide IT support for Carers in their home or at Carer Support Carlisle & Eden offices.
2. Enabling carers to develop their computer skills.
3. Help Carers to identify what uses they can find for IT.

When Required

On an adhoc basis as and when required and agreed.

Areas of Interest:

IT
Support Work

Types of Activity:

IT, 1 to 1 assistance, Support, Caring, Community Work



HR555 (V6)

Registered Charity Number: 1101719 / Company Number: 4929903



Additional Information:

Equal Opportunities Policy:	yes
Expenses:	yes
Induction:	yes
Insurance Cover:	yes
Support on offer:	yes
Training:	yes

Recruitment Method:

Application Form, DBS Check, Informal Discussion, References, Trial Period

Contact Information:

If you would like more information on becoming an IT Support Volunteer please contact:

enquiries@carlisle-eden-carers.org.uk

Penrith Office - 01768 890280

The Office
Mardale Road
Penrith
CA11 9EH

Carlisle Office - 01228 580214

Unit C
Moorhouse Courtyard
Warwick on Eden
Carlisle
CA4 8PA



HR555 (V6)

Registered Charity Number: 1101719 / Company Number: 4929903

