| Household Services | | |
|--|---------------|--|
| GM Gardening Services (Gary) | 07999 643 013 | |
| PAJ Gardening (Jordan) | 07774 891 776 | |
| Gardening Maintenance (John) | 07900 216 997 | |
| Cleaning Agencies | | |
| Maid2Clean | 0800 567 7216 | |
| Happy Days Cleaning (Sharon) 10mile radius of Carlisle | 07702 589 850 | |
| Queen of Gleam Carlisle (Linda Turner) | 07535 775 213 | |
| Peachy Clean Carlisle (Kaylie) | 07421990196 | |
| Bright and Beautiful Cleaning | 01228 370569 | |
| Neat and tidy cleaning services | 079857 15606 | |

| Other | | |
|--------------|---|--|
| Kindness At | Offering companionship, trips out, shopping, | |
| Home | conversation, meal preparation, reading/hobbies, help | |
| (Kath) | getting to and from appts, prescriptions, washing ironing | |
| Covers | and light housekeeping. | |
| Carlisle and | Contact: | |
| surrounding | 07931 285 475 | |
| areas. | kindnessathome1@outlook.com | |
| | KITATIOSSATTIONTE L'ECOTIOOK.COM | |

*SureSafe provide Assistive Technology for those living independently in Cumbria. There are however other agencies who people can engage. Visit the Cumberland Council website and search for 'Personal Alarms'.

Moorhouse Courtyard, Warwick-on-Eden, CA4 8PA

Charity Reg No. 1101719 Company Reg 4929903

Phone: 01768 890280 / 01228 580214 email: enquiries@carlisle-eden-carers.org.uk





HANDY GUIDE TO SERVICES - Carlisle

Carer Support Carlisle & Eden has compiled a short directory of useful services to assist Carers.

These contact details are not a comprehensive guide to <u>all</u> available services, so if you have any queries or would like additional information, please get in touch with us.

Local contact numbers have been provided where possible.

Carer Support Carlisle & Eden

1 01768 890 280 (Penrith Office)

a 01228 580 214 (Carlisle Office)

May 2024

This directory has been compiled in good faith that the information is correct at the time of publication. Carer Support Carlisle & Eden does not accept responsibility for errors or omissions. The services shown are not in any way favoured or exclusive recommendations of Carer Support Carlisle & Eden.

Moorhouse Courtyard, Warwick-on-Eden, CA4 8PA

Charity Reg No. 1101719 Company Reg 4929903

Phone: 01768 890280 / 01228 580214 email: enquiries@carlisle-eden-carers.org.uk

Notes My Support Worker is: I can contact them on:

| Taxi Services (with wheelchair Facilities) | | |
|--|--------------|--|
| Beeline 01228 88356 | | |
| Carlisle Taxi Hire | 01228 424242 | |
| Carlisle Taxis | 01228 247365 | |

| Mobile Foot Health | | |
|-----------------------------|--------------------|---------------|
| Zoe Davison Podiatry | Carlisle | 07950 289 994 |
| Tracy Mason Podiatry | Carlisle, Longtown | 07891 823 219 |
| Susan Watson | Carlisle | 07747 863 505 |

| Mobile Hairdressing | | |
|--------------------------------------|---------------|--|
| Shelley Robinson | 07934 886 007 | |
| Jenny Glaister | 07887 731 075 | |
| NICS mobile Hairdressing (Nic Dixon) | 07999 303 374 | |
| Hazels Hair | 07749 404 077 | |

Carer Support Carlisle Volunteer Services Coming soon to Cumberland!

We are currently recruiting volunteers to offer the following services:
Sitting Service - to give Carers a break from their caring role

Relaxing Treatments for Carers - provided by local spas.

Companionship Calls for Carers—for anyone who is feeling

These services will be free of charge but with limited availability, please call the office on 01228 580214 to book.

lonely or isolated

| Useful Numbers | |
|--|---|
| Adult Social Care - Cumberland | 0300 373 3732 |
| Age UK Carlisle & Eden | 01228 536 673 |
| Alzheimer's Society –Carlisle & Eden | 01228 819 299 |
| First Step Cumbria—18+ | 0300 123 9122 |
| Blue Badge Cumberland | 0300 373 3730 |
| blue.badge@cumberland.gov.uk | |
| Carlisle & Eden MIND Carlisle | 01228 543354 |
| Cumberland Council | 0300 373 3730 |
| Citizens Advice Bureau Carlisle & Eden | 0808 278 7844 |
| Cumbria Mobility | 01228 538383 |
| Carlisle Mencap | 01228 674393 |
| Cumbria Alcohol & Drug Advisory Service | 0300 111 4002 |
| Diabetes UK North West | 01925 653 281 |
| Dignity in Dementia—work with families / Carers to positively support people with Dementia | 07771 682378 –Diane 07816 895021 –Lesley |

| Useful Numbers | |
|---|---------------------------|
| Carlisle Healthcare ICC | 01228 588121 |
| Carlisle Network—Spencer St Surgery | 01228 529171 |
| Eden Medical Practice | 01228 524477 |
| Fusehill Medical Practice | 01228 527559 |
| Warwick Sq Group Practice | 01228 536561 |
| Carlisle Sight Support | 01228 593104 |
| Cumbria Community Transport— wheelchair accessible | 01228 402811 |
| Hospice at Home Carlisle & North Lakeland | 01228 603 208 |
| Hospice at Home Dalston Clinic | 01228 608942 |
| Carlisle Tourist Information | 01228 598596 |
| Parkinson's UK Carlisle | 0808 800 0303 |
| Patient Transport Service (NHS NWAS) | 0345 112 0999 |
| Community Transport (inc Voluntary Car Scheme) | 0333 240 69 65 (option 5) |
| Rural Wheels - Community Wheels - Village | 07788 396194 (mobile) |
| Wheels - Community Minibus Sharing Scheme | 01228 226430 |
| People First Independent advocacy service, also benefit checks. | 03003 038037 |
| Safety Net Support for adults and children in Cumbria who have experienced rape, exploitation, sexual and domestic abuse. | 01228 515 859 |
| SSAFA Forces help | 0800 260 6767 |
| Stroke—Cumbria Stroke Recovery Service (Emma Clarke) | 07739 746 098 |
| Talking Newspapers Carlisle | 01228 511133 |
| SureSafe Personal Alarms for the Elderly (contact Angela Jones) * | 0800 1123 201 |

Carer Support Carlisle & Eden HUBS

Carer Support Carlisle & Eden HUBS are monthly social and practical get-togethers run by staff and volunteers. A full list of dates and times is available from the office.

| Carlisle Hub 10.30am-12pm | Newcastle Building Society, |
|---|---|
| (First Thursday of the month) | 65 English street, Carlisle |
| Brampton Hub 10am-12pm (Second Wednesday of the month) | The Howard Arms, 1 Front Street, Brampton |
| Houghton Hub 10.30am-12pm (Third Tuesday of the month) | Houghton Hall Garden Centre café, Houghton |
| Carlisle Library - Drop in. 2pm-4pm Information and advice on your caring role. (First Thursday of the month) | 1st Floor, Carlisle Library, The Lanes, Carlisle |
| Cornerstone Hub 1pm-2.30pm | Cornerstone Coffee Shop, |
| (Fourth Wednesday of the month) | Denton Holme, Carlisle |
| Carlisle Parent Carer Group 9.30am - 11am | Harraby Community Centre |
| (Last Monday of the month) | Café, Edgehill Road, CA1 |

| Useful Numbers | | |
|--------------------------------------|---------------------------|--|
| Personal Independent | 0800 917 2222 | |
| Payment Enquiries | (Textphone 0800 917 7777) | |
| Disability Living Allowance Helpline | 0800 121 4600 | |
| | (Textphone 0800 121 4523) | |
| Carers Allowance Unit | 0800 731 0297 | |
| | (Textphone 0800 731 0317) | |
| Attendance Allowance | 0800 731 0122 | |
| Helpline | (Textphone 0800 731 0317) | |
| Carers Help and Talk (CHAT) Line | 0333 103 9747 | |

| Private Care Providers | | |
|---------------------------|---|---------------|
| Name | Area | Telephone |
| Amy Barrass | Carlisle Central | 07701 074 668 |
| Debbie Donald | Carlisle/Kirkbrampton/ | 07948 086 109 |
| | Great Orton/Burgh by Sands | |
| Tracey Graham | Carlisle to Penrith | 07891 940 721 |
| Jodie Patterson | Carlisle and surrounding | 07770 671 401 |
| | area | |
| Pippa Potts | Carlisle Area | 07864 688 058 |
| Morag Quail | Calthwaite, Southwaite, | 07716 136 574 |
| | Ivegill, Armathwaite, Hes- ket, Cotehill, Carleton | |
| Angela Ritchie | Brampton / Carlisle | 07538 960 018 |
| Claire Ritson | Brampton Area | 07568 361 901 |
| Melanie Row | Carlisle Area (wheelchair accessible car) | 07818 676 109 |
| Vicky Thirlwall | Brampton, Carlisle, Castle Carrock | 07879 873 844 |
| Elaine Whinstanley | Brampton, Hethersgill, | 07827 438 237 |
| (now Brampton | Lanercost, Low Row, | |
| Country Carers) | Milton | |





| Care Providers | | |
|---|---------------|--|
| Bluebird Care Carlisle | 01228 591131 | |
| The Glenmore Trust | 01228 522448 | |
| All Seasons Home Care Agency | 01228 542800 | |
| Elder (Live-in care) | 0330 822 0763 | |
| Good Companions Care at Home | 01228 594153 | |
| Eleos Homecare - Day Centre for Older Adults | 01228 562355 | |
| Eleos Domiciliary Care | | |

| Care Homes | |
|--|---------------|
| Lanercost House, Belle Vue, Carlisle | 01228 733100 |
| Pennine Lodge, Harraby, Carlisle | 01228 370160 |
| Carlisle Dementia Centre Parkfield, Carlisle | 01228 818933 |
| Applegarth, Newtown, Carlisle | 01228 810103 |
| Eden Manor, Morton, Carlisle | 01228 580728 |
| Greenlane House, Brampton | 01697 723 45 |
| Croft field, Armathwaite | 01228 560 316 |
| Grisdale Croft, Alston | 01434 381 221 |
| Virginia Lodge, Longtown | 01228 791986 |